



# SINGAPORE AIRLINES STAFF UNION

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## COP

### Winter COP 07/08

We have concluded the COP discussion for this season, latest operating pattern can be viewed in Waves.

## Hotels

### Renaissance Parc 55 (SFO)

We have managed to renew our contract with Renaissance Parc 55 in San Francisco for another 2 years. In addition to the existing agreement, the hotel has agreed to charge a flat rate of USD4.00 per day for in room Internet usage upon commencement of the new contract which is starting from 07 Sep 2007.

### Hotel Rendezvous (MEL)

Union has received queries on Hotel Rendezvous in Mellbourne. We would like to assure crew that our contract is still with Grand Hyatt. However, Grand Hyatt is under going a major renovation and is temporary closed for business. Hotel Rendezvous is a displacement/temporary hotel for our layover crew. We should be going back to Grand Hyatt at the end of the year. We hope that this will clarify our crew's worries.

Currently, there are 2 issues being raised on Hotel Rendezvous. First issue involves couples sharing a room. They were given 2 single beds instead of a big bed. Next issue involves SNY crew who are sharing rooms. They were made to share a bed and such practices are not acceptable.

Union has raised these concerns with Divisional Services.

### Le Meridien Etoile Hotel (CDG)

We are proud to announce the extension of our hotel contract with Le Meridien Etoile Hotel Paris till 31st March 2009 .

## Security Search In London

The Union has raised our concerns with management with regards to the recent case in London Heathrow Airport.

Management has assured us that the particular case was a "Tip Off" and not a random check as rumored.

We urged all crew to respect the rights and privacy of those crew involved.

## Activation Of Stand By Crew Overseas

For stations with standby crew, management has agreed to our request to activate the



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crew on a one for one replacement basis.

Previously, flights have to be in a minus 2 or more situation in order to have replacement crew called up.

Henceforth, flights departing with minus crew should not happen in these stations.

### In-flight Sales Of LAG Items

The Union has raised and sort clarification from management with regards to sales of LAG items on board. We felt that by now, most passengers would have read about such rulings and crew also make in-flight announcements on this issue prior to commencement of in-flight sales. Therefore, if passengers choose to ignore the announcements and claim otherwise, sales crew should not be penalized.

Management has agreed and will not take any action against any crew.

### 3 Leading Steward On West Asia Flights

The rationale of rostering 3 LS on Indian continent flights was not clearly explained to crewmembers. This has caused much unhappiness amongst the Leading Stewards.

Union has since asked management for clarification.